



## Joint News Release

Joint Public Relations Team

7:20 a.m., February 10, 2010

### Members of the Joint Public Relations Team:

Rosanne Pack, Delaware Emergency Management Agency, cell (302) 222-6573

Andrea Summers, Office of Highway Safety, cell (302) 943-7293

Jim Westhoff, Delaware Department of Transportation, cell 302-943-3589

Gary Laing, Delaware Department of Transportation, cell 302-242-4499

Lt. Col. Len Grateri, Delaware National Guard, cell (302) 540-0134

Sgt. Walter Newton, Delaware State Police, cell (302) 841-2553

Cpl. Jeff Whitmarsh, Delaware State Police, cell (302) 986-5188

## Delaware Helpline Available to Take Non-Emergency Calls During Storm

The Delaware Helpline, a toll-free statewide information and referral service that connects people to state services and provides assistance for problems, concerns and issues will be taking non-emergency calls during the snow event. Starting Wednesday Feb. 10<sup>th</sup> at 7:30 a.m. residents can call **1-800-464-4357** with their questions. Citizens may call the Delaware Helpline's trained specialists for answers regarding the following topics:

- Weather updates
- Numbers to call to report power outages
- Where to call to arrange emergency transport to shelters
- Road conditions
- What residents should take if they are going to a shelter
- Tips for reporting a roof collapse
- Status of closings, or State of Emergency

The Helpline is being used to help ease some of the volume of calls that the County Emergency Operation Centers were receiving during the last snowstorm.

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